



Quality Council

Tuesday, April 26, 2005

4:00-5:30 p.m.

Conference Room 6B, Exchange Building
821 Second Avenue, Seattle WA 98104

Attendees:

Helen Nilon (Chair)
Eleanor Owen
Alberto Gallegos
Alice Howell
Lisbeth Gilbert
Jon Berg

Affiliation:

KC MHAB
KC MHAB
None
None
KC MHCADSD
KC MHCADSD

Members Excused:

Howard Miller, Kali Henderson

I. Call to Order:

- Called to order: 4:15 PM

II. Announcements:

- Frank Jose, on behalf of NAMI of Greater Seattle, offered to jointly host a forum that focuses on recovery with the Quality Council. The purpose would be to specifically learn more about consumer's perspective on issues related to recovery. However, Helen Nilon informed the group that the Mental Health Advisory Board established a biennial schedule for outreach forums, and 2005 is an off year.
- There is a NAMI walk on May 22, 2005.
- NAMI Eastside will host a free children's conference in conjunction with CHAD (the learning disabilities and parent's network) on May 7, 2005 from 9-3 pm.
- This year's Washington Behavioral Healthcare Conference will be held in Yakima in the 3rd week in June.

- NAMI – Greater Seattle will have a plant sale on Saturday, April 30, 2005, at their office located at 802 NW 70th Street in Ballard from 9-6 pm.
- Seattle Mental Health will hold its annual fundraiser at the Orpheum Theatre on Saturday, April 30, 2005, during which the Lord of the Rings Trilogy will be shown.

III. Previous Meeting Minute Notes Approval:

- Meeting minutes from the March 22, 2005 Quality Council meeting were approved with no amendments.

IV. Discussion of Topics:

- Liz distributed the 2004 year-end Mental Health Plan Report Card that was recently issued. The group has not had time to review this report, so any discussion about it will be postponed to a future meeting.
- There was continued discussion concerning the Performance Measures Report. After discussing the report over several meetings, members agree that while it provides an excellent management tool for MHCADSD leadership, the information it contains is not immediately relevant to the focus of the Quality Council. Members agreed the information included in the quarterly report cards is a better fit for the Quality Council's interests.
- The group then discussed ideas for a Quality Council Work Plan. Work plans developed by the Council must go to the full Mental Health Advisory Board for approval.
- A recommendation was proposed by Eleanor Owen and unanimously passed that a brochure providing information to clients about funding options should be developed. This information should include sources of funding, eligibility criteria for each, and should describe opportunities clients have for obtaining additional income.
- Eleanor then proposed another recommendation, also unanimously passed, that a tool should be developed in order to survey individuals that might qualify for the King County publicly funded mental health system but are not currently receiving services. The Council believes it would be useful to MHCADSD to learn about individuals that may be falling through the cracks.
- The Council further agreed that the two items above will be the priority items for their work plan.

- It was proposed and unanimously passed that members of the Quality Council will visit mental health agencies in order to interview clients and find out about whether they are receiving the services they believe they should be getting, and what their perceptions are of the services they would like to receive. However it was proposed that this particular item will not be implemented until the priority items (above) are completed. Liz encouraged Council members to review the report prepared by the Quality Review Team before moving forward with this proposed project.

V. Adjournment:

- The meeting adjourned at 5:36 p.m.